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| Emily Johnson |
| SummaryAccomplished Senior Bank Teller with over 10 years of experience in managing high-volume banking transactions and leading teller teams. Expertise in customer relationship management and operational efficiency, consistently achieving branch goals.Work Experience**Senior Bank Teller Jan 2018 – Present**National Bank of Commerce Los Angeles, CA* Lead a team of 5 tellers, ensuring adherence to compliance and operational procedures, resulting in a 30% reduction in discrepancies.
* Increased branch sales by 25% through the implementation of new promotional strategies and enhanced customer engagement.

**Bank Teller Supervisor Aug 2013 – Dec 2017**Metro Credit Union Los Angeles, CA* Supervised daily operations of the teller line, improving transaction efficiency by 40%.
* Developed and executed training programs for new tellers, enhancing service quality and operational knowledge.

EducationBachelor of Arts: Finance Jan 2012*University of California, Los Angeles**Los Angeles, CA*certifications* Certified Financial Services Counselor – Institute of Financial Education – 2015
 | Contact(555) 654-3210emily.johnson@example.comLos Angeles, CA 90001SkillsLeadershipAdvanced Cash HandlingRisk ManagementTeam TrainingCustomer Service ExcellenceSales and PromotionsRegulatory ComplianceProcess ImprovementData Analysis |