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| John Smith | | |
| Summary  Dedicated Bank Teller with over 4 years of experience in the banking sector, adept at managing cash transactions and delivering high-quality customer service. Proven ability to handle diverse client needs and improve operational efficiency.  Work Experience  **Bank Teller Mar 2020 – Present**  First National Bank Chicago, IL   * Processed an average of 200 transactions daily, maintaining a cash drawer with a variance of less than 0.5%. * Cultivated relationships with clients, leading to a 15% increase in customer satisfaction ratings.   **Banking Associate Jun 2018 – Mar 2020**  Regional Bank Chicago, IL   * Assisted in the onboarding of new clients, leading to a 20% increase in new accounts opened. * Handled customer complaints and resolved issues effectively, enhancing customer retention.   Education Associate Degree: Accounting Jan 2018 *City College**Chicago, IL*  certifications   * Certified Bank Teller – American Bankers Association – 2020 | Contact  (555) 987-6543  john.smith@example.com  Chicago, IL 60601  Skills  Cash Handling  Customer Relationship Management  Fraud Detection  Financial Transactions  Banking Software Proficiency  Sales Skills  Conflict Resolution  Time Management  Team Leadership |