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| Jane Smith | | |
| Summary  Dedicated and skilled waiter with over 5 years of experience in high-volume restaurants. Proven ability to enhance guest satisfaction and contribute to team success.  Work Experience  **Waiter Jan 2021 – Present**  Gourmet Bistro Big City, CA   * Increased customer satisfaction scores by 15% through attentive service and personalized dining experiences. * Trained 5 new staff members on restaurant procedures and best practices.   **Waitstaff Mar 2018 – Dec 2020**  Family Restaurant Big City, CA   * Handled an average of 50 tables per shift while maintaining high service standards. * Achieved recognition for excellent customer feedback and performance during quarterly reviews.   Education Associate Degree: Hospitality Management Jan 2018 *City College**Big City, CA*  certifications   * TIPS Certification – Training for Intervention Procedures – 2020 | Contact  (234) 567-8901  janesmith@example.com  Big City, CA 67890  Skills  Customer Service Excellence  Menu Knowledge  Upselling Techniques  Conflict Resolution  Cash Register Operation  Food Handling  Team Collaboration  Event Coordination  Time Management  Adaptability |