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| Emily Johnson | | |
| Summary  Senior UX Designer with over 10 years of experience in leading design projects and enhancing user satisfaction across multiple platforms. Expert in translating complex problems into simple, elegant designs.  Work Experience  **Senior UX Designer Mar 2018 – Present**  Innovative Tech Corp New York, NY   * Spearheaded the redesign of a key product feature, resulting in a 40% increase in user engagement. * Mentored junior designers and facilitated workshops to improve team design skills.   **UX Lead Jan 2015 – Feb 2018**  Global Solutions Inc. New York, NY   * Directed a team of designers in delivering user-friendly solutions for mobile and web applications. * Implemented user feedback processes that improved overall product usability by 35%.   Education Master of Arts: Human-Computer Interaction Jan 2014 *New York University**New York, NY*  certifications   * Certified Usability Analyst – Human Factors International – 2016 | Contact  (555) 123-4567  emily.johnson@example.com  New York, NY 10001  Skills  User-Centered Design  Design Strategy  Cross-Functional Collaboration  Prototyping  Visual Design  User Testing  Agile/Scrum  Mentorship  HTML/CSS/JavaScript  Analytics |