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| John Smith |
| SummaryExperienced Technical Writer with over 5 years in the technology sector, specializing in software documentation and user manuals. Proven ability to convey complex information clearly and effectively to diverse audiences.Work Experience**Technical Writer Jun 2020 – Present**Innovatech Corp. San Francisco, CA* Developed comprehensive user manuals and online help systems for enterprise software, improving user satisfaction by 30%.
* Executed documentation updates in accordance with Agile development cycles, ensuring timely release of materials.

**Junior Technical Writer Jul 2018 – May 2020**Cloud Solutions Ltd. San Francisco, CA* Created and maintained API documentation and developer guides, enhancing the onboarding process for new developers.
* Collaborated with cross-functional teams to gather requirements and deliver accurate and user-friendly content.

EducationBachelor of Science: Technical Communication May 2018*San Francisco State University**San Francisco, CA*certifications* Certified Technical Writer – Professional Association, 2021
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