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| Sarah Smith |
| SummaryResults-oriented Technical Business Analyst with over 5 years of experience in bridging the gap between IT and business operations. Proven track record in leading projects that enhance business processes and improve data reporting accuracy.Work Experience**Business Analyst Mar 2020 – Present**Digital Innovations Ltd. Los Angeles, CA* Led the requirements gathering process for a new CRM system, improving customer data retrieval by 30%.
* Collaborated with cross-functional teams to streamline reporting processes, reducing report generation time by 25%.

**Associate Business Analyst Jan 2018 – Feb 2020**Future Tech Solutions Los Angeles, CA* Facilitated workshops to gather requirements from stakeholders, resulting in a comprehensive project scope.
* Conducted data analysis to identify trends, providing actionable insights that contributed to a 20% increase in sales.

EducationBachelor of Science: Information Systems May 2017*California State University**Los Angeles, CA*certifications* Certified Scrum Master (CSM) – Scrum Alliance – 2021
 | Contact(987) 654-3210sarahsmith@example.comLos Angeles, CA 90001SkillsRequirements AnalysisData ModelingAgile MethodologiesSQLBusiness Process ImprovementUser Acceptance TestingStakeholder ManagementDocumentationProject Management |