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| Sophia Martinez |
| SummaryExperienced Spa Attendant with over 7 years in the wellness industry, specializing in creating luxurious client experiences and optimizing spa operations. Proven track record of enhancing service quality and staff performance through training and leadership.Work Experience**Head Spa Attendant Jan 2021 – Present**Luxury Wellness Spa Los Angeles, CA* Led a team of 10 attendants, achieving a 40% increase in client retention through enhanced service training.
* Developed and implemented standard operating procedures that improved cleanliness and service delivery, resulting in a 35% reduction in operational costs.

**Spa Supervisor Feb 2018 – Dec 2020**Rejuvenate Spa Wellness Center Los Angeles, CA* Oversaw daily operations, ensuring compliance with health regulations and high-quality service standards.
* Coordinated staff schedules and managed inventory, improving service availability and reducing supply costs by 20%.

**Spa Attendant Jan 2016 – Jan 2018**Calming Retreat Spa Los Angeles, CA* Provided exceptional customer service, receiving numerous positive client reviews and commendations.
* Supported therapists by preparing treatment rooms and managing supplies, contributing to a smooth workflow.

EducationBachelor of Science: Health and Wellness Jan 2015*University of California**Los Angeles, CA*certifications* Certified Spa Supervisor – International Spa Association – 2019
* CPR and First Aid Certified – American Red Cross – 2021
 | Contact(345) 678-9012sophia.martinez@example.comLos Angeles, CA 90001SkillsLeadership and Team ManagementClient Experience EnhancementOperational EfficiencySpa Treatment KnowledgeHealth and Safety ComplianceConflict ResolutionStaff Training and DevelopmentInventory ManagementCustomer Relationship Management |