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| Michael Thompson |
| SummaryDedicated Spa Attendant with over 3 years of experience in delivering exceptional customer service and maintaining high standards of cleanliness. Committed to creating a serene experience for clients while supporting spa operations effectively.Work Experience**Senior Spa Attendant Mar 2021 – Present**Tranquil Oasis Spa Chicago, IL* Supervised a team of 5 spa attendants, improving service efficiency and client satisfaction by 30%.
* Implemented new cleaning protocols that reduced client complaints related to hygiene by 25%.

**Spa Attendant Jan 2019 – Feb 2021**Blissful Moments Spa Chicago, IL* Maintained spa cleanliness and organized treatment rooms, contributing to a relaxing atmosphere for clients.
* Assisted in scheduling appointments and managing inventory, enhancing overall operational workflow.

EducationAssociate Degree: Hospitality Management Jan 2018*Chicago Community College**Chicago, IL*certifications* CPR and First Aid Certified – American Red Cross – 2022
 | Contact(234) 567-8901michael.thompson@example.comChicago, IL 60601SkillsCustomer Service ExcellenceSpa Treatment KnowledgeCleaning and Hygiene ProtocolsTeam LeadershipConflict ResolutionTime ManagementInventory ControlClient Relationship ManagementAttention to Detail |