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| Michael Johnson |
| SummaryResults-driven senior server with over 8 years of experience in high-end dining establishments. Expertise in team leadership, customer relationship management, and operational efficiency, contributing to a memorable dining experience.Work Experience**Lead Server Jan 2020 – Present**Elegant Dining Room Los Angeles, CA* Supervised a team of 10 servers, enhancing service delivery and team performance through regular training and feedback.
* Increased wine sales by 25% through targeted recommendations and hosting wine tasting events.

**Senior Server Jan 2016 – Dec 2019**Luxury Bistro Los Angeles, CA* Developed and implemented a customer feedback system, leading to a 15% improvement in guest satisfaction ratings.
* Coordinated special events and private dining experiences, contributing to a revenue increase of $50,000 annually.

EducationBachelor's Degree: Culinary Arts Jan 2015*Culinary Institute of America**Hyde Park, NY*certifications* ServSafe Manager Certification – National Restaurant Association – 2021
 | Contact(345) 678-9012michael.johnson@example.comLos Angeles, CA 90001SkillsTeam LeadershipCustomer Relationship ManagementFine Dining ServiceMenu DevelopmentEvent CoordinationSales StrategiesPerformance ImprovementConflict Mediation |