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| Michael Johnson | | |
| Summary  Results-driven senior server with over 8 years of experience in high-end dining establishments. Expertise in team leadership, customer relationship management, and operational efficiency, contributing to a memorable dining experience.  Work Experience  **Lead Server Jan 2020 – Present**  Elegant Dining Room Los Angeles, CA   * Supervised a team of 10 servers, enhancing service delivery and team performance through regular training and feedback. * Increased wine sales by 25% through targeted recommendations and hosting wine tasting events.   **Senior Server Jan 2016 – Dec 2019**  Luxury Bistro Los Angeles, CA   * Developed and implemented a customer feedback system, leading to a 15% improvement in guest satisfaction ratings. * Coordinated special events and private dining experiences, contributing to a revenue increase of $50,000 annually.   Education Bachelor's Degree: Culinary Arts Jan 2015 *Culinary Institute of America**Hyde Park, NY*  certifications   * ServSafe Manager Certification – National Restaurant Association – 2021 | Contact  (345) 678-9012  michael.johnson@example.com  Los Angeles, CA 90001  Skills  Team Leadership  Customer Relationship Management  Fine Dining Service  Menu Development  Event Coordination  Sales Strategies  Performance Improvement  Conflict Mediation |