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| Jessica Smith | | |
| Summary  Recent graduate with a degree in Psychology and a passion for helping students achieve their academic and personal goals. Strong communication and interpersonal skills, eager to provide support in a school environment.  Work Experience  **Intern School Counselor Jan 2023 – Present**  Lincoln High School Springfield, IL   * Provided individual counseling to students experiencing academic challenges, resulting in a 20% improvement in grades for participating students. * Assisted in organizing and facilitating group workshops on study skills and stress management.   **Volunteer Counselor Sep 2022 – Dec 2022**  Community Youth Center Springfield, IL   * Supported at-risk youth through mentoring and guidance, leading to a 15% increase in program retention. * Developed and implemented engaging activities that promoted personal growth and self-esteem.   Education Bachelor of Arts: Psychology May 2022 *University of Illinois**Urbana-Champaign, IL*  certifications   * Certified School Counselor – Illinois State Board of Education – 2023 | Contact  (555) 123-4567  jessica.smith@email.com  Springfield, IL 62701  Skills  Active Listening  Empathy  Conflict Resolution  Individual Counseling  Group Facilitation  Crisis Intervention  Behavioral Assessment  Collaboration  Time Management |