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| Jane Smith | | |
| Summary  Experienced plumber with over 5 years in residential and commercial plumbing. Proven track record of managing projects, ensuring compliance with safety standards, and delivering exceptional service to clients.  Work Experience  **Plumber Mar 2019 – Present**  Reliable Plumbing Co. Chicago, IL   * Successfully managed over 50 residential plumbing installations and repairs, achieving a 95% customer satisfaction rate. * Trained and supervised junior plumbers in best practices and safety protocols.   **Plumbing Technician Jan 2017 – Feb 2019**  Citywide Plumbing Solutions Chicago, IL   * Conducted diagnostics and repairs on plumbing systems, reducing response time to service calls by 30%. * Implemented preventative maintenance plans that extended the lifespan of plumbing fixtures.   Education Associate Degree: Plumbing Technology Jan 2016 *Chicago Community College**Chicago, IL*  certifications   * Licensed Plumber – Illinois Department of Public Health – 2017 * Backflow Prevention Certification – 2018 | Contact  (987) 654-3210  jane.smith@example.com  Chicago, IL 60601  Skills  Advanced Plumbing Techniques  Project Management  Pipe Repair and Replacement  Water Heater Installation  Drain Cleaning  Customer Relations  Code Compliance  Problem Solving  Team Leadership |