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| Ashley Roberts |
| SummaryExperienced pet grooming specialist with over 10 years in the industry, recognized for exceptional grooming skills and a deep understanding of animal behavior. Proven ability to lead teams, drive operational efficiencies, and enhance client satisfaction.Work Experience**Lead Groomer and Salon Manager Jan 2016 – Present**The Groom Room Los Angeles, CA* Managed a team of 10 groomers, implementing training programs that improved grooming quality and client satisfaction scores by 30%.
* Increased salon revenue by 40% through effective marketing campaigns and customer retention strategies.

**Pet Groomer Feb 2012 – Dec 2015**Barking Beauties Grooming Los Angeles, CA* Provided grooming services to over 100 clients weekly, building a loyal customer base and achieving a 98% satisfaction rate.
* Developed a referral program that increased new client acquisitions by 50% within one year.

EducationBachelor's Degree: Animal Science Jan 2011*University of California**Los Angeles, CA*certifications* Certified Master Groomer – National Dog Groomers Association – 2015
 | Contact(555) 555-5555ashley.roberts@email.comLos Angeles, CA 90001SkillsLeadershipStrategic PlanningAdvanced Grooming TechniquesClient Relationship ManagementTraining and DevelopmentMarketing StrategiesHealth and Safety ComplianceInventory ManagementProblem Solving |