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| Michael Johnson |
| SummarySkilled pet groomer with over 5 years of experience in providing high-quality grooming services for a variety of breeds. Committed to animal welfare and customer satisfaction, with a proven track record of building strong client relationships.Work Experience**Senior Pet Groomer Jan 2020 – Present**Paws Claws Grooming Studio Chicago, IL* Performed grooming services for 30+ pets per week, achieving a 95% client retention rate.
* Trained and supervised 3 junior groomers, enhancing team productivity and grooming quality.

**Pet Groomer Mar 2018 – Dec 2019**Furry Friends Grooming Chicago, IL* Executed grooming appointments, including baths, haircuts, and nail trims, leading to a 25% increase in customer referrals.
* Implemented new scheduling system that improved appointment efficiency by 30%.

EducationAssociate Degree: Animal Care Jan 2017*Chicago Community College**Chicago, IL*certifications* Certified Professional Groomer – National Dog Groomers Association – 2019
 | Contact(555) 987-6543michael.johnson@email.comChicago, IL 60616SkillsAdvanced Grooming TechniquesAnimal Behavior UnderstandingCustomer Relationship ManagementTime ManagementProblem SolvingCreativityHealth AssessmentsSales SkillsTeam Leadership |