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| Michael Johnson | | |
| Summary  Skilled pet groomer with over 5 years of experience in providing high-quality grooming services for a variety of breeds. Committed to animal welfare and customer satisfaction, with a proven track record of building strong client relationships.  Work Experience  **Senior Pet Groomer Jan 2020 – Present**  Paws Claws Grooming Studio Chicago, IL   * Performed grooming services for 30+ pets per week, achieving a 95% client retention rate. * Trained and supervised 3 junior groomers, enhancing team productivity and grooming quality.   **Pet Groomer Mar 2018 – Dec 2019**  Furry Friends Grooming Chicago, IL   * Executed grooming appointments, including baths, haircuts, and nail trims, leading to a 25% increase in customer referrals. * Implemented new scheduling system that improved appointment efficiency by 30%.   Education Associate Degree: Animal Care Jan 2017 *Chicago Community College**Chicago, IL*  certifications   * Certified Professional Groomer – National Dog Groomers Association – 2019 | Contact  (555) 987-6543  michael.johnson@email.com  Chicago, IL 60616  Skills  Advanced Grooming Techniques  Animal Behavior Understanding  Customer Relationship Management  Time Management  Problem Solving  Creativity  Health Assessments  Sales Skills  Team Leadership |