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| John Doe |
| SummaryMotivated and detail-oriented IT graduate with foundational knowledge in network administration and a passion for technology. Eager to contribute to team success through hard work and dedication.Work Experience**IT Intern Jun 2022 – Aug 2022**Tech Solutions Inc. Springfield, IL* Assisted in the configuration and management of network devices, improving overall network performance by 15%.
* Provided technical support to end-users, resolving 90% of issues on first contact.

**Help Desk Technician Jan 2021 – May 2022**City College Springfield, IL* Supported daily IT operations, ensuring minimal downtime and high user satisfaction.
* Documented troubleshooting procedures, enhancing knowledge base for future reference.

EducationBachelor of Science: Information Technology Jan 2022*Springfield University**Springfield, IL*certifications* CompTIA A+ – CompTIA – 2021
 | Contact(123) 456-7890john.doe@example.comSpringfield, IL 62701SkillsTCP/IPDNSDHCPNetwork SecurityTroubleshootingWindows ServerLinuxCisco RoutersTechnical SupportProblem Solving |