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| Michael Johnson |
| SummaryExperienced automotive technician with over 10 years in the industry, specializing in diagnostics and advanced repairs. Known for leadership skills and a commitment to maintaining the highest standards of quality and safety.Work Experience**Lead Automotive Technician Feb 2017 – Present**Premier Auto Works Los Angeles, CA* Led a team of 5 technicians in diagnosing and repairing complex automotive issues, increasing overall shop efficiency by 30%.
* Developed and implemented training programs for new hires, resulting in a 15% reduction in onboarding time.

**Senior Mechanic Aug 2012 – Jan 2017**Top Gear Auto Repair Los Angeles, CA* Oversaw the repair process for high-end vehicles, ensuring compliance with manufacturer specifications and achieving a 98% customer retention rate.
* Implemented cost-saving measures that reduced operational expenses by 20% without sacrificing service quality.

EducationBachelor of Science: Automotive Engineering Jan 2012*University of Southern California**Los Angeles, CA*certifications* Automotive Service Excellence (ASE) Master Technician – ASE – 2015
 | Contact(555) 555-5555michael.johnson@example.comLos Angeles, CA 90001SkillsAdvanced diagnosticsHybrid vehiclesTeam leadershipMentoringQuality controlTechnical trainingCustomer service excellenceProject managementCost reduction strategiesSafety regulations adherence |