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| Michael Johnson | | |
| Summary  Experienced janitorial supervisor with over 10 years of experience in large-scale facilities management. Expertise in team leadership, training, and implementing cleaning protocols to enhance safety and efficiency.  Work Experience  **Janitorial Supervisor Mar 2016 – Present**  Global Facilities Management Atlanta, GA   * Supervised a team of 15 custodians, leading to a 40% increase in overall productivity and team morale. * Developed and executed new training programs that reduced on-the-job accidents by 25%.   **Lead Custodian Jan 2011 – Feb 2016**  City Hospital Atlanta, GA   * Managed cleaning operations for a 250-bed hospital, ensuring compliance with all health regulations. * Coordinated with hospital staff to address cleaning concerns promptly, improving patient satisfaction ratings by 20%.   Education Bachelor of Science: Environmental Services Management Jan 2010 *Georgia State University**Atlanta, GA*  certifications   * Certified Healthcare Environmental Services Technician – IAHCSMM – 2018 | Contact  (555) 123-4567  michaeljohnson@example.com  Atlanta, GA 30301  Skills  Leadership  Facility management  Training and development  Budget management  Quality control  Safety compliance  Project management  Client relations |