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| Michael Johnson | | |
| Summary  Results-oriented Senior HVAC Technician with over 10 years of experience in designing, installing, and maintaining complex HVAC systems. Expertise in project management and a proven track record of improving energy efficiency and reducing operational costs.  Work Experience  **Senior HVAC Technician Apr 2015 – Present**  Elite HVAC Services Los Angeles, CA   * Led a team of technicians in the installation and maintenance of large-scale HVAC systems, improving system efficiency by 30%. * Implemented new training programs that reduced on-site errors by 25%.   **HVAC Supervisor Jan 2012 – Mar 2015**  Comfort First HVAC Los Angeles, CA   * Supervised installation projects, ensuring compliance with safety regulations and industry standards. * Developed and maintained strong client relationships, resulting in a 40% increase in repeat business.   Education Bachelor of Science: Mechanical Engineering Jan 2011 *University of California**Los Angeles, CA*  certifications   * LEED Green Associate – U.S. Green Building Council – 2018 * NATE Certification – North American Technician Excellence – 2016   references   * Provided upon request | Contact  (555) 123-4567  michael.johnson@example.com  Los Angeles, CA 90001  Skills  Advanced HVAC Design  Energy Management  System Optimization  Budget Management  Technical Training  Customer Relationship Management  Diagnostic Testing  Regulatory Compliance  Troubleshooting Complex Systems  Leadership and Mentorship |