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| John Smith | | |
| Summary  Skilled housekeeper with over 5 years of experience in residential and commercial cleaning. Proven ability to maintain cleanliness, organization, and guest satisfaction in a fast-paced environment.  Work Experience  **Housekeeping Supervisor Mar 2020 – Present**  Luxury Suites Hotel Chicago, IL   * Supervised a team of 10 housekeepers, ensuring quality control and adherence to cleaning standards. * Increased guest satisfaction scores by 15% through improved cleaning protocols and team training.   **Housekeeper Jan 2018 – Feb 2020**  Clean Homes Inc. Chicago, IL   * Performed routine cleaning of residential properties, achieving a 98% client retention rate through exceptional service. * Developed and implemented efficient cleaning routines, reducing average cleaning time by 20%.   Education Associate Degree: Hospitality Management Jan 2017 *Chicago Community College**Chicago, IL*  certifications   * Certified Housekeeping Technician – ISSA – 2021 | Contact  (555) 987-6543  john.smith@example.com  Chicago, IL 60614  Skills  Deep Cleaning  Customer Service  Team Leadership  Problem Solving  Time Management  Chemical Safety  Floor Care  Waste Management  Attention to Detail |