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| Emily Johnson | | |
| Summary  Seasoned Host Manager with over 7 years of experience in high-end dining establishments. Expertise in guest relations, team leadership, and operational excellence, dedicated to creating memorable dining experiences.  Work Experience  **Host Manager Jan 2020 – Present**  Elegant Eats Restaurant Los Angeles, CA   * Oversaw front-of-house operations, leading a team of 10 hosts, which improved guest retention rates by 25%. * Implemented new reservation software, reducing booking errors by 30%.   **Lead Hostess May 2015 – Dec 2019**  Luxury Dining Co. Los Angeles, CA   * Managed VIP guest relations, resulting in a 40% increase in repeat business from key clients. * Developed training programs for new hires, enhancing service standards across the team.   Education Bachelor of Science: Hospitality Management Jan 2015 *University of Southern California**Los Angeles, CA*  certifications   * Certified Restaurant Manager – National Restaurant Association – 2018 | Contact  (555) 123-4567  emilyjohnson@example.com  Los Angeles, CA 90001  Skills  Leadership  Strategic Planning  Customer Experience Enhancement  Staff Development  Event Coordination  Operational Management  Conflict Management  Multilingual Communication |