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| Taylor Green | | |
| Summary  Seasoned dog walking professional with over 7 years of experience in pet care and management. Proven track record of enhancing client satisfaction and building strong relationships with pet owners.  Work Experience  **Operations Manager Jan 2020 – Present**  Canine Care LLC Seattle, WA   * Oversaw daily operations for a team of 10 dog walkers, implementing training programs that reduced incidents by 40%. * Developed and launched a mobile app that improved client interaction and scheduling efficiency by 50%.   **Senior Dog Walker Jan 2016 – Dec 2019**  Furry Friends Pet Services Seattle, WA   * Delivered high-quality dog walking services to over 100 clients, achieving a 95% client retention rate. * Conducted training sessions for new hires, enhancing team performance and service quality.   **Dog Walker Jan 2015 – Dec 2015**  Paws on the Go Seattle, WA   * Provided personalized walking services, ensuring the safety and happiness of pets in my care. * Recognized for outstanding customer service with a 'Walker of the Month' award.   Education Bachelor of Science: Animal Science Jan 2014 *University of Washington**Seattle, WA*  certifications   * Certified Professional Dog Trainer – Certification Council for Professional Dog Trainers – 2016 * Pet First Aid Certification – National Safety Council – 2019 | Contact  (555) 654-3210  taylor.green@example.com  Seattle, WA 98101  Skills  Advanced dog training  Team leadership  Customer service excellence  Business development  Scheduling and logistics  Safety and compliance  Pet behavior assessment  Client relationship management  Mentorship  Conflict resolution |