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| Jamie Smith | | |
| Summary  Dedicated and experienced dog walker with over 3 years of professional pet care experience. Committed to providing high-quality services that prioritize the health and happiness of dogs.  Work Experience  **Lead Dog Walker Mar 2021 – Present**  Bark Avenue Dog Walking Madison, WI   * Managed a team of 3 dog walkers, overseeing daily operations and ensuring high standards of care. * Increased client satisfaction scores by 25% through personalized service and effective communication.   **Dog Walker Jan 2020 – Feb 2021**  Wagging Tails Pet Services Madison, WI   * Provided dog walking services for a diverse client base, averaging 20 walks per week. * Implemented a tracking system for walks that improved route efficiency by 15%.   Education Associate of Science: Animal Care Jan 2019 *Madison College**Madison, WI*  certifications   * Certified Professional Dog Trainer – ABC Dog Training – 2021 * Pet First Aid Certification – American Safety & Health Institute – 2022 | Contact  (555) 987-6543  jamie.smith@example.com  Madison, WI 53703  Skills  Dog walking  Pet nutrition knowledge  Behavioral training  Client communication  Scheduling  Time management  First aid for pets  Problem-solving  Customer relationship management  Record keeping |