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| Michael Johnson | | |
| Summary  Results-driven senior delivery driver with over 10 years of experience in logistics and fleet management. Proven track record of enhancing operational efficiency and driving down costs while ensuring timely deliveries and customer satisfaction.  Work Experience  **Senior Delivery Driver Jan 2018 – Present**  Prime Logistics Inc. Big City, TX   * Led a team of drivers, improving team delivery performance by 25% through effective training. * Implemented new routing software that reduced fuel costs by 15% and improved delivery times.   **Delivery Supervisor May 2012 – Dec 2017**  National Shipping Corp. Big City, TX   * Oversaw daily operations of a fleet of 20 delivery vehicles, ensuring compliance with safety regulations. * Developed and maintained strong relationships with key clients, resulting in a 20% increase in repeat business.   Education Bachelor of Science: Logistics Management Jan 2011 *Big City University**Big City, TX*  certifications   * Certified Logistics Associate – CLDA – 2015 | Contact  (555) 555-5555  michael.johnson@example.com  Big City, TX 67890  Skills  Fleet management  Operational efficiency  Strategic planning  Customer service excellence  Regulatory compliance  Leadership  Training and mentoring  Data analysis  Conflict resolution |