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| Alice Smith | | |
| Summary  Detail-oriented Delivery Driver with over 5 years of experience in managing delivery routes and ensuring customer satisfaction. Proven ability to handle high-pressure situations while maintaining efficiency.  Work Experience  **Delivery Driver Mar 2018 – Present**  XYZ Shipping Co. Chicago, IL   * Managed delivery routes for a fleet of 10 vehicles, reducing fuel costs by 15% through effective route planning. * Achieved a 95% on-time delivery rate while handling over 200 deliveries per week.   **Assistant Dispatcher Jan 2016 – Feb 2018**  Quick Transport Solutions Chicago, IL   * Coordinated logistics and schedules for a team of 15 drivers, improving operational efficiency. * Trained new drivers on company policies and best practices, enhancing team performance.   Education Associate Degree: Logistics Jan 2015 *City College**Chicago, IL*  certifications   * CDL (Commercial Driver's License) – State of Illinois – 2016 | Contact  (987) 654-3210  alice.smith@example.com  Chicago, IL 60601  Skills  Route Optimization  Customer Relationship Management  Fleet Management  Safety Compliance  Inventory Management  Load Management  Conflict Resolution  Time Efficiency  Technical Proficiency  Team Leadership |