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| Michael Johnson | | |
| Summary  Experienced Casino Dealer and Floor Manager with over 10 years in the gaming industry. Expert in game operations, staff training, and customer satisfaction. Proven track record of increasing revenue through exceptional service and strategic game management.  Work Experience  **Floor Manager Jan 2015 – Present**  Las Vegas Strip Casino Las Vegas, NV   * Managed the operations of the gaming floor, overseeing a team of 30+ dealers. * Increased table game revenue by 20% through enhanced customer engagement and training programs.   **Senior Casino Dealer Mar 2010 – Dec 2014**  Bellagio Hotel Casino Las Vegas, NV   * Specialized in high-stakes poker and blackjack, maintaining a loyal clientele. * Recognized for achieving the highest guest satisfaction ratings in the department.   Education Bachelor of Science: Hospitality Management Jan 2010 *University of Nevada, Las Vegas**Las Vegas, NV*  certifications   * Nevada Gaming Control Board License – 2010 * Certified Casino Dealer Trainer – 2015 | Contact  (555) 123-4567  michael.johnson@example.com  Las Vegas, NV 89109  Skills  Game operations management  Staff training and development  Cash handling  Customer relations  Conflict resolution  Regulatory compliance  Financial reporting  Team leadership  Critical thinking  Performance optimization |