|  |  |  |
| --- | --- | --- |
| Sarah Thompson | | |
| Summary  Highly experienced caregiver with over 10 years of expertise in delivering compassionate and professional care to diverse populations. Adept at leading care teams and implementing patient-centered practices that enhance quality of life.  Work Experience  **Care Manager Mar 2018 – Present**  Premier Senior Care Services Los Angeles, CA   * Supervised a team of 15 caregivers, improving service delivery efficiency by 30% through enhanced training programs. * Developed and implemented care plans that resulted in a 25% improvement in patient health outcomes.   **Lead Caregiver Jan 2012 – Feb 2018**  Golden Years Home Health Los Angeles, CA   * Provided specialized care to high-needs clients, effectively reducing hospitalization rates by 15%. * Facilitated communication between families and healthcare providers, ensuring comprehensive care coordination.   Education Bachelor's Degree: Nursing Jan 2011 *University of California**Los Angeles, CA*  certifications   * Certified Care Manager (CCM) – Commission for Case Manager Certification – 2019 * CPR and First Aid Certification – American Heart Association – 2022 | Contact  (345) 678-9012  sarah.thompson@example.com  Los Angeles, CA 90001  Skills  Leadership  Complex Care Management  Patient Advocacy  Regulatory Compliance  Training and Development  Crisis Intervention  Holistic Care Approaches  Family Communication  Budget Management  Quality Improvement |