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| Michael Smith | | |
| Summary  Experienced caregiver with over 4 years of dedicated service in providing high-quality assistance to patients. Proven ability to enhance patient comfort and well-being through compassionate care and strong communication skills.  Work Experience  **Certified Nursing Assistant Feb 2020 – Present**  Caring Hands Health Services Chicago, IL   * Delivered personalized care to 10+ residents in a nursing facility, improving overall patient satisfaction by 20%. * Collaborated with healthcare team to develop tailored care plans, addressing individual needs and preferences.   **Home Health Aide Jun 2018 – Jan 2020**  Compassionate Care Agency Chicago, IL   * Assisted clients with daily living activities, promoting independence and dignity. * Trained and mentored new staff on best practices in patient care.   Education Associate Degree: Health Sciences Jan 2018 *City College of Chicago**Chicago, IL*  certifications   * Certified Nursing Assistant (CNA) – Illinois Department of Public Health – 2018 | Contact  (234) 567-8901  michael.smith@example.com  Chicago, IL 60601  Skills  Patient Assessment  Medication Administration  Care Plan Development  Geriatric Care  Crisis Management  Emotional Support  Interpersonal Communication  Team Collaboration  Logistical Coordination  Cultural Sensitivity |