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| Alice Smith | | |
| Summary  Dedicated Baggage Handler with over 4 years of experience in airport operations. Proven ability to efficiently manage baggage handling processes while maintaining safety and customer satisfaction.  Work Experience  **Baggage Handler Mar 2021 – Present**  Skyline Airlines Big City, NY   * Managed the handling of over 300 bags per shift, ensuring zero loss or damage incidents. * Trained 5 new employees on safety protocols and efficient baggage handling techniques.   **Baggage Handler Jan 2019 – Feb 2021**  Global Air Services Big City, NY   * Improved baggage handling time by 15% through the implementation of a new tracking system. * Collaborated with ground staff to ensure timely departures, leading to a 10% increase in on-time flights.   Education Associate Degree: Aviation Management Jan 2018 *City College**Big City, NY*  certifications   * OSHA Safety Certification – OSHA – 2019 | Contact  (987) 654-3210  alice.smith@example.com  Big City, NY 10001  Skills  Baggage claim procedures  Team leadership  Operational efficiency  Conflict resolution  Safety compliance  Inventory management  Customer service  Communication skills  Time management  Problem-solving |